



## ALI GIBSON SUPPORT FEE SCHEDULE V3 – APRIL 2024

<u>Description of charges</u>	<u>Charges:</u>
General rates Mon – Fri Excl – Bank Holidays	<ul style="list-style-type: none"> <li>• 60 minutes - £25:00 per carer</li> <li>• 30 minutes - £17:00 per carer</li> <li>• 45 minutes - £19:50 per carer</li> </ul>
<u>General rates</u> <u>Sat – Sun</u> <u>Excl – Bank Holidays</u>	<ul style="list-style-type: none"> <li>• 60 minutes - £26:00 per carer</li> <li>• 30 minutes - £18:00 per carer</li> <li>• 45 minutes - £20.50 per carer</li> </ul>
General minutes rate for Bank Holidays: <b>(XMAS DAY/BOXING DAY/NEW YEARS DAY/EASTER MONDAY).</b>	<ul style="list-style-type: none"> <li>• 60 minutes - £50.00 per carer</li> <li>• 30 minutes - £30.00 per carer</li> <li>• 45 minutes - £39.00 per carer</li> </ul>
Less than 48 hours' notice of cancellation:	<ul style="list-style-type: none"> <li>• Cancellation charges at full call charge.</li> <li>• Hours cannot be redeemed at a later date.</li> </ul>
Cancellations above 48 hours' notice	<ul style="list-style-type: none"> <li>• 2 x calls uncharged within a 4 week period.</li> <li>• Further cancelled calls will be charged at 50% within the 4 week period.</li> <li>• Hours cannot be redeemed at a later date.</li> <li>• AGS will not carry over hours when a client's regular worker is not available and where calls are cancelled for this reason.</li> </ul>
AGS will occasionally have to cancel non-essential calls due to disruptions to the service.	<ul style="list-style-type: none"> <li>• These calls will not be charged and cannot be redeemed at a later date.</li> </ul>
Hospital admission	<ul style="list-style-type: none"> <li>• Immediate hospitalisation is full call charge from the day of admission for the first seven days.</li> <li>• Time in hospital thereafter is charged at 50%. This will ensure you reserve your time slots until your return.</li> </ul>
Termination	<ul style="list-style-type: none"> <li>• The termination notice is a 4-week period, and this will be charged in full.</li> </ul>
Client Mileage	<ul style="list-style-type: none"> <li>• 85p per mile when running errands for clients or where transport is included in the care package</li> </ul>
Additional costs:	<ul style="list-style-type: none"> <li>• Family app – £5.00 per month per user</li> <li>• Paper invoice: £2.50</li> <li>• Full paper invoice breakdown - £10.00 per invoice</li> </ul>
<b><u>Sleep in Nights (exc BH's)</u></b> 22.00 to 7.00 Mon to Thur	£150 per night
<b><u>Sleep in Nights</u></b> 22.00 to 7.00 Fri to Sun	£175 per night
<b><u>Waking nights (exc BH's)</u></b> 22.00 to 7.00 Mon to Thur	£200 per night
<b><u>Waking nights</u></b> 22.00 to 7.00 Fri to Sun	£215 per night