



Ali Gibson Support
because we care

Welcome to our Brochure

*“Expert CARE brought
to your door & tailored
to meet YOUR needs”*



Call today on:

0114 698 0579

e: info@aligibsonsupport.co.uk

w: www.aligibsonsupport.co.uk

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*Expert care
to your door*



Meet The Owner

Ali Gibson

Welcome!



“

A warm welcome to our care agency, Ali Gibson Support Limited. *We hope you find some of the information you need in this brochure and we will be happy to help with your enquiries on telephone: 0114 698 0579, or you can visit our website for further details: www.aligibsonsupport.co.uk, or drop us an email to: info@aligibsonsupport.co.uk.*

Just a quick story from me as to why I set up this agency! Back in 2013, I was balancing a busy caring career and family life. It was rewarding but super hectic and I knew I needed a change, and more family time whilst continuing to do what I loved most: helping people live safely and happily in their homes.

This first job was more of a Personal Assistant role, assisting people of all ages and cultures in Sheffield - mainly for those who needed some degree of daily help. My decision to do this was the start of something far bigger than I realised at the time because it seemed there was a big demand for help in Sheffield. I quickly realised that working alone had its limits – and my clients relied on me and I could never let them down if I was poorly, so that's why I built a strong team here at Ali Gibson Support, to help more people feel supported.

We are a collective of professional carers who step in whenever plans change, ensuring no one is left without the help they depend on.

”



*Care with
compassion*



Ali Gibson Support
because we care



Services Snapshot



Domiciliary Care - Home Care

Personal care support i.e. washing, dressing, toilet assistance. Support with meal preparation / feeding if required. Medication reminders & administration. Help with mobility and mobility aids. Household tasks – cleaning, laundry, shopping. Support with daily routines to promote independence. Emotional support & companionship.



Social Support & Companionship

Friendly companionship to reduce loneliness and isolation. Support with hobbies, activities, and outings. Help attending appointments, social events, or community activities. Household tasks, including cleaning, laundry, and shopping. Encouragement to stay active and engaged. Emotional support and companionship.



Overnight Care & Support

Sleep-in service – Is usually used when the client may not need constant care, but requires someone nearby just in case.
Waking night service - where a caregiver remains awake and attentive all night. Immediate support in case of emergencies, reducing anxiety and risk. Peace of mind for families, knowing that loved ones are cared for at all hours.



Respite Service

For clients already in our service or new clients needing on-going ad hoc support. Provides family caregivers with a much-needed break to focus on their own well-being. Ensures continuity of care with trained professionals & high standards of support. Helps prevent caregiver burnout, reducing stress & exhaustion. Offers social interaction & companionship for the individual receiving care.



Day Care Centre Support

Reduces feelings of loneliness and isolation by providing a social, welcoming space. Encourages mental stimulation & creativity through engaging activities. Promotes independence by offering a safe place to socialise without full-time care. Nutritious, home-cooked food. A break for caregivers while ensuring loved ones are in safe, caring hands. Convenient pick-up and drop-off service for stress-free transportation.



Ali Gibson Support
because we care

*Bespoke
Care*



Delivering Quality Care

Referral → Assessment → Support in Place

Our Pledge to you

Ali Gibson Support provides you with dedicated highly trained carers in the community, delivering friendly and compassionate support services, and most importantly, ensuring that no one is ever let down without the assistance they rely on.

Unique Customised Care

We know every person's situation is unique, which is why we carefully match carers to clients and build personalised care teams. Whether it's just a couple of hours a week or several visits a day, our services include personal care, meal preparation, medication support, light cleaning, help with appointments, companionship, and much more.

CQC rating "GOOD"

Since 2017, we are tightly regulated by the Care Quality Commission (CQC) and are proud to boast a 'Good' rating, delivering excellent care that is safe, professional, and full of heart.

Happy Staff & reliable care

We enjoy great staff retention, which is rare in today's care industry, and most of our team are Sheffield locals who know the city, its communities, and the values that really matter to the people we serve. We give you the familiar faces you can truly trust and rely on.


Safety First

In the care sector, having the right staff in place is vital to ensure compassionate, reliable, and high-quality support for those who need it most. Safety and DBS checks on all staff members are essential to protect vulnerable individuals, giving families peace of mind that care is delivered by trusted, qualified and compassionate professionals.

Training & Development

At Ali Gibson Support, every carer completes a 12-week Care Certificate programme, shadowing experienced staff, followed by a probation period and regular spot checks to ensure consistent, high-quality care. We actively gather client feedback/surveys and carry out quality assurance visits to make sure our standards remain high.

Contemporary facilities

With access to the latest resources and guidance from industry leaders, ongoing vocational training along with investment in people and close management support, this ensures efficiency, professionalism and the best outcomes for clients and staff. Our dedication brings you the highest quality of care, with a smile! 

Call us today for a chat, on:

0114 698 0579

Care With A Heart



A few Reviews

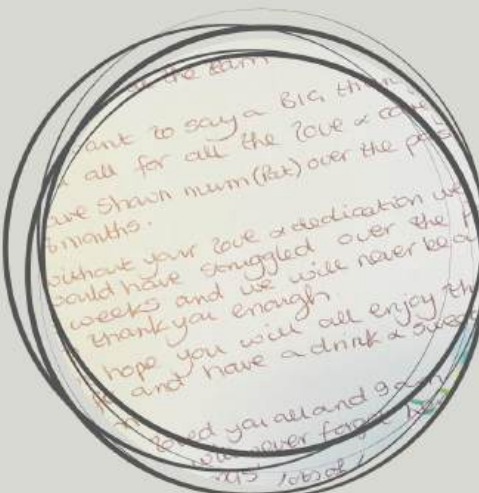


"Thank you is not enough for what you did for mum. The whole team, all of you, looked after mum so well:- I could not of possibly wished for a better company for mum."

- CLIENT IN HEELEY, SHEFFIELD

"We just want to send our heartfelt thanks to you all for the wonderful care that you showed to our mum. When you have a loved one in their most vulnerable stage of life... You want more than anything, people who can demonstrate compassion. Your staffed showed that in abundance..."

- CLIENT IN CROOKES, SHEFFIELD



"...Without your dedication we would have struggled over the past 5 weeks and we will never be able to thank you enough."

- CLIENT IN DORE, SHEFFIELD

*Thank
You!*

Case Studies

1

Supporting Mr & Mrs H with Independent Living at Home

For over ten years, Ali Gibson Support provided tailored home care for Mr and Mrs H after Mr H was diagnosed with Parkinson's disease. From the beginning, our focus was to maintain their independence and help them continue living life as normally as possible in their own home.

In the early years, we supported the couple with daily living tasks such as shopping, cleaning, and gardening. As Mr H's condition progressed—both physically and with the onset of dementia—our care adapted to meet his changing needs. We provided personal care and companionship for Mr H, ensuring his health, comfort, and wellbeing were maintained. At the same time, this support gave Mrs H essential respite, helping her to recharge and continue caring for her husband with the strength and love he needed.

This balance of care was fundamental to Mr and Mrs H's ability to live at home together. Mr H passed away peacefully in 2023 at the age of 90, having been able to spend his later years in the home he loved, surrounded by family and familiar comforts.

Our relationship with the family has continued, and today we still support Mrs H with independent living. This not only helps her day-to-day but also provides reassurance to her children, who live further away. Over the years, we've built a meaningful relationship with the whole family, offering consistent and compassionate support they can rely on.

2



Assisting With Mr W's Visual Impairment, at His Home

When we first met Mr W, a young man with a visual impairment, his goal was clear: he wanted to live independently and stay connected to his community. He didn't want his disability to define him – he wanted opportunities, growth, and the chance to follow his dreams.

With the right support in place, we explored ways for him to manage his home and engage in community activities he enjoyed. Step by step, his independence grew.

But Mr W had a bigger dream – he wanted to turn his passion for fitness into a career. With encouragement and tailored support, he worked hard to complete his NVQ qualifications. It wasn't always easy, but his determination never wavered. Today, Mr W is a qualified personal trainer. He's not only living independently, but also inspiring others through his strength, resilience, and professional skills.

Happy Customers 9

REFERRER DETAILS

Date of Referral: ____ / ____ / ____ Referrer Name: _____

Organisation (if applicable): _____

Phone Number: _____ Email: _____

Please provide a brief summary of the client's situation and why support is needed:

CLIENT DETAILS

Full Name: _____

Date of Birth: ____ / ____ / ____

Address: _____

Phone Number: _____ Email: _____

SUPPORT NEEDS

Please tick the necessary boxes for your support requirements:

Personal care → ☐ Yes ☐ No
Medication support → ☐ Yes ☐ No
Meal preparation → ☐ Yes ☐ No
Companionship → ☐ Yes ☐ No
Mobility assistance → ☐ Yes ☐ No

Other (please explain):

FREQUENCY & SCHEDULE OF SUPPORT

Preferred visit times examples (please tick)

Morning → ☐ Yes ☐ No
Lunch → ☐ Yes ☐ No
Afternoon → ☐ Yes ☐ No
Tea → ☐ Yes ☐ No
Evening → ☐ Yes ☐ No

Number of hours required
per day:

Days required: Monday Tuesday Wednesday Thursday Friday Saturday Sunday
(please tick) ☐ ☐ ☐ ☐ ☐ ☐ ☐

CONSENT

Please tick one: ☐ I confirm that the client has given consent for this referral.
☐ I am the client and I consent to this referral.

Name: _____

Signature: _____ Date: ____ / ____ / ____

Gently & caringly Supporting You



Our Statement of Purpose

At Ali Gibson Support, we provide compassionate, high-quality home care that enhances lives with dignity, respect, and empathy. We put clients at the heart of everything we do, building trusted relationships and setting new standards of excellence in support services.



What We Believe “CARE” Stands For

Compassion: We care with kindness and respect, making every client feel valued. **Aspire:** We pursue excellence through innovation and continuous improvement. **Responsive:** We listen, adapt, and act quickly to meet individual needs. **Empathy:** We understand and honour each person’s unique experiences. **These are OUR Values.**

*Because
We Care*



Ali Gibson Support Ltd
294A Handsworth Road,
SHEFFIELD, S13 8BX

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w: www.aligibsonsupport.co.uk

www.facebook.com/aligibsonsupport/



Meet the Management

HR Manager, Jeanine
Associate Diploma
(People Mgt. Level 5)
Brings fresh ideas daily



Owner, Ali Gibson
(Registered Manager)
Degree qualified
& Associate Lecturer
at Sheffield College

Founder

*Onsite
Managers*

Care Manager, Jess
Diploma (Health & Social
Care Level 5) up & coming
Registered Manager



Hilary's House

Leader

**Hilary's House Manager
& Admin, Teresa**
Health & Social Care (Level 3)
All round office angel!



Senior Supervisor, Sarah
Health & Social Care (Level 3)
pro carer & compliance expert



*Senior
Supervisors*

Senior Supervisor, Zoe
Health & Social Care (Level 3)
experienced pro carer &
a great listener




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Emphasis on Wellbeing

What We Do



Our dedicated team provides a wide range of care and support services, including:



Domiciliary Care – Assisting with personal care, mobility, and daily tasks to help individuals live independently.



Companionship & Emotional Support – Offering friendly, engaging, and meaningful interaction to reduce loneliness and improve well-being.



Household Assistance – Helping with cooking, cleaning, shopping, and other household tasks to maintain a comfortable living environment.



Specialist Support – Providing tailored care for individuals with specific needs, such as dementia support, disability care or post-hospital recovery.

Why Choose Us?

Caring & Professional Team ~ Our carers are trained professionals as well as compassionate individuals who *truly care*.

Personalised Support ~ We take the time to understand each client's needs, preferences, and lifestyle to deliver your tailored care.

Independence & Dignity ~ We empower you to live life on your terms, offering support without taking away their freedom.

Reliable & Trustworthy Service – Families can have peace of mind knowing their loved ones are in safe and capable hands.

At Ali Gibson Support, we are a care provider, your support system, a helping hand, and, a trusted friend. If you or a loved one need assistance, we are here to provide compassionate, high-quality care that makes every day that little brighter.

Enabling You!



Also introducing you to Hilary's House

Open!



Our Community Hub, with a
cosy **cafe**, **preloved shop** and a
day care centre. *Come visit us!!*

Hilary's House ("HH" is named after Ali's late mum) is where we are happy to serve you hot brews, sandwiches and cakes, all freshly made on site. Catch up with our staff and other visitors, or enjoy games, newspapers, a chat and a cuppa! There is no obligation to chat if you simply want to rest or read.

Hilary's house is a not-for-profit scheme providing inclusive space for enjoying affordable refreshments and opportunities to engage in various activities. There is also a small community shop selling pre-loved items, with all donations welcome.

Profits go directly to support our local community & vulnerable people. We warmly welcome you and yours to come & enjoy some relaxing time at our HH hub.

294a Handsworth Rd, Handsworth, Sheffield S13 9BX

t. 0114 698 0579



Graham is a regular at Hilary's House



See you soon!



Meet Graham

Graham, the heart behind Hilarys House, drops in most days with fresh roses from his garden and a smile to match. He spends his time piecing together jigsaws in our sunny conservatory, then winds down with a warm lunch. Hilarys House exists because of him - funded by our care agency to give back to the community that inspires us. We would love to welcome you to our relaxing and happy Hilary's House Hub.

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